

## **Additional comments:**

### **Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No, I don't agree.

It's responsibility of Royal Mail to deliver only to the recipient, that's the very mission of the company.

I have missed several parcels even though I was at home and Royal Mail also managed to loose some parcels, I don't want anyone in the middle to make things even more complicated.

The opt-out is flawed, this scheme would be acceptable only if it was opt-in and without stickers, there must be a positive action to opt-in and only by communicating the name of your neighbour someone explicitly authorise to deliver the parcels to: anyone could remove (or put) a sticker from or onto my mailbox.

Furthermore the sticker is unfeasible because would tell all my neighbours that I don't trust them even though I might not trust some of them.

There is high risk of identity theft or just getting the mail stolen or undelivered.

I don't have time and I don't want to take the responsibility of keeping someone anyone's parcel which I couldn't open, what if inside there are knives? flammables? other stuff that I wouldn't want in my house?

I don't want any one which is not the postman to handle even temporarily my personal correspondence, credit card, bank statements, contracts or goods, what if one of my neighbours was a convicted criminal? what if the goods get damaged?

This is a very dangerous scheme very unfair to people especially here in London which tells a lot about the condition of Royal Mail which has to resort to the hobbyist domestic depot after having shut down postal offices around the country.

### **Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Which neighbour exactly?

Shall they run a criminal record and credit check of the neighbours?

Shall the neighbours show the documents?

What about illegal documents?

What about areas like London where there's a high turn around of tenants?

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**