

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not as the scheme is currently proposed. Currently, the change would be opt-out and require those who do not wish to participate to put a sticker on their doors. This seems backward because I personally do not wish to participate in this change, but nor do I wish to have to put a sticker on my door to prevent it. I like my door.

The change should be opt-in; which is to say, if someone is happy to participate in Delivery to Neighbour, THEY should have to display the sticker, as opposed to forcing it on others.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes. As someone who is very strongly against having my mail entrusted to strangers AND very strongly against having to ruin my door with a sticker, I am going to be negatively affected by this scheme. I will have to either allow my mail to be passed to people I don't know, or display a sticker. Both options are equally offensive to me, so whichever I choose, I lose.

Further, with any opt-out system of presumed consent, one has to know they need to opt out in the first place. There will be people who are unaware of this change who will only find out they had to opt out AFTER their mail has been given to strangers. With an opt in service, only people who are willing will be affected, and this is obviously more desirable than affecting the unwilling or ignorant. I didn't even know there was a plan to change until a friend warned me today and asked me to respond to this consultation, so awareness is obviously an issue.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: