

**Additional comments:**

The onus should not be on individuals to opt out of this. It should be possible for people to opt in if they choose.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No.

The Royal Mail is responsible for delivery to the person/address on the item, as instructed and paid for by the sender. They have no idea who the neighbour is or what the item is. To give them permission to deliver items other than in accordance with the instructions of the sender is totally unacceptable.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**