

Additional comments:

This idea is poorly thought out. A neighbour isn't always a friend or someone you know or trust. Also, you are inconveniencing people by expecting people to take in other peoples post. There is no security.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I live in a block of flats, where there is a high turnover of residents. I don't know my neighbours well enough and do not want to inconvenience them to have my parcels delivered to them if I am out. I also don't want to apply a sticker to my letter box as it then announces to my neighbours that I don't trust them. This Delivery to Neighbour service may work well in well to do areas and people who live in small closes. But in a block of flats this is not workable. It is unfair to expect strangers to take in parcels for you. There is also the risk of theft, will Royal Mail be liable for this?

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Risk of theft or damage of parcels. Important deliveries my be delayed in getting to their recipients if the "neighbour" goes away after delivery.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

It shouldn't be approved. This is ill thought out and will lead to theft of parcels and pontential damages being brought against Royal Mail.