

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes, BUT as currently there is no provision for excluding specific neighbours } and allowing others, I shall have no option than to opt out

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

1. A letter or packet with confidential information may fall to the hands of "unfriendly" neighbour who may misuse the information.
2. Neighbour may delay passing on the letter/packet or not deliver it. Who would be responsible for consequential damages due to my late response to the content of the late delivered letter?
3. Recorded Signed for letter has been legally degraded. Example: As for now a recorded letter signed for is considered to be delivered to a particular, e.g. HMRC address) . In the new system "anyone" can sign and I, as a sender, could not claim that it had been delivered to HMRC address.

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

There seems nothing about compensation for consequential damages as a result of delivery to a neighbour who fails to hand over the letter or packet in a timely fashion or for any other reason as a result of using a neighbour as a delivery point rather than intended delivery address.