

**Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No I do not agree that Royal Mail should leave items with a neighbour if the person named on the package is out.

I do not agree that Royal Mail should assume everybody wants items left with a neighbour if they are out unless they put a sticker on their front door saying they do not want that to happen. People might not want to do that, they might feel that is like announcing they don't like or trust their neighbours.

I think Royal Mail should make it an opt in scheme. They should assume people are happy to collect items from their local delivery office unless they display a sticker on their door to say they are happy for the postman to leave an item with a neighbour.

**Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

What if the addressee of the package is out, a neighbour signs for receiving a package, then the neighbour is out whenever the addressee tries to retrieve it. What if people don't want to display this 'opt out' sticker on their front door and they do not know and therefore do not trust their neighbours or they feel intimidated by them.

There are many cases of neighbour disputes around the country. This scheme will give rise to all manner of problems whereas now it's simply a case of picking up the item from the local delivery office.

**Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**