

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, because I believe that postal mail is private and confidential to the individual receiving it and it should not be entrusted to third parties unless the householder has opted in, rather than opted out.

You can sometimes tell the contents of a package by feeling, shaking or examining it, or by looking at return addresses. This in my opinion is a privacy issue.

Aside from theft and damage of items and the privacy issue it may be difficult for a person to collect the item if the neighbour is not at home very much, unlike the sorting office there will be no arranged hours of collection.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

It could lead to an increase in neighbourly disputes, unlike the sorting office there will be no arranged hours of collection. Time critical items may not be able to be collected on time.

The system should be opt in, not opt out as asking people to put stickers on letterboxes is not a reliable opt out method. Putting a sticker publicly on your letterbox implies distrust of neighbours and will discourage some from opting out even if they would like to.

Night shift workers may deliberately not order things to arrive when they are on a night shift, but will now be potentially hassled on behalf of a neighbours parcels.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: