

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes in principle, but not unless the opt-out conditions imposed by Royal Mail are changed, I may be in the minority, but I am one of those persons who would prefer to opt-out of the proposed system.

In my opinion the requirement should be to opt-in if you wish to take advantage of the new system, instead of automatically opting-in all existing customers.

As it stands, the onus is on those who wish to opt-out to display a sticker in a prominent position on their property, where it can be seen by the postman. This is totally unacceptable, as it defaces my property and is unfair in that if I wish to continue with the current system of collecting undelivered mail from the post office, I will have no option but to comply. As this is a new system, primarily for the benefit of Royal Mail, then if Royal Mail are unable to implement the system without requiring the display of stickers on individual properties, then the onus should be on those who wish to opt-in to display the stickers, and not vice-versa.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: