

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not in full.

The proposals work for standard post, but the benefits of recorded signed for mail (i.e. knowing that an item has been received by the addressee) are lost if the item is allowed to be left with a neighbour.

We often have items that do not need to be delivered the next day, or have a significantly high value, but we do need the guarantee that the item has been delivered to the intended recipient that recorded signed for provides. The proposals will leave us with no option but to utilise Special delivery in these circumstances, at a substantially higher cost.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

See above

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

See above