

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. Royal Mail should take responsibility for the parcels for which they have charged a fee to deliver, not rely on the public to do their job for them. IF the scheme is approved despite everyone's objections, it should be opt-in, not opt-out.

I'm an arthritis sufferer, female and live alone. I keep myself private, and I don't want to bear the responsibility of taking in other people's parcels on a regular basis; what if I gave the wrong neighbour the wrong parcel? Added to the trouble that may cause, I can't lift or carry for myself, let alone for other people, and I have mobility problems.

Further, leaving my own parcels with a neighbour would impinge on my own way of living. I live in a troublesome area, so giving me a sticker to announce to all and sundry that I don't trust my drug-taking neighbours with my parcels sends out a message I'd rather they didn't have; it would only invite trouble for me. At present, I'm "under the radar" with my neighbours, and I'd like to stay that way.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

There are many single elderly people who would bear the brunt of not only the deliveries themselves, but the worry/concern about when the neighbour would collect. Society tries to educate the elderly to be careful about who they open their door to, especially after dark.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: