

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I do not agree that approval is granted to the Royal Mail to deliver to neighbours.

Firstly - the mail and deliveries are private to me and I do not want them to be delivered to my neighbours.

Secondly - I live in a rural area with no direct neighbours and it would not be convenient for me to pick up deliveries from people I hardly know. Royal Mail is paid by the sender to deliver the post to the recipient - NOT to anybody else.

Thirdly - I do not like the fact that I have to display a sticker if I choose to opt out. I do not want my windows / letter box covered with stickers which after short time will look dirty and will start to come off and look unpleasant.

Finally - For years we have a delivery box for larger item at the rear of the house, which our postman uses. This process has worked fine for years, In case of a delivery which needs to be signed for I am happy to go to the local delivery office to pick it up.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Royal Mail is paid by the sender to deliver the post to the recipient - NOT to anybody else.

The postman does not know, if the people he leaves the mail with are trustworthy or not.

What happens, if deliveries get lost, when they are delivered to the neighbour? Who will take responsibility?

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

I would prefer, that I as customer can actively opt into the Neighbour delivery scheme rather than have to actively opt out. Royal Mail is forcing the change on the customer, which I think is not right to do, since the change is for their convenience. The wording that it is ..."the customers responsibility to display the opt out sticker at all times..." is unpolite.