

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, not as it stands.

The default option should be opt out, with people electing to Opt In to the scheme if they wish to risk having their mail left with strangers. Let THESE people put a hideous sticker on their front doors.

We do not want to have to ruin the appearance of our door by applying a sticker to it which will become tatty, faded and weathered very quickly, and object to Royal Mail dictating to us that if we want to maintain our privacy and the security of our mail, we have to ruin the appearance of our door in order to do so.

We do not want to have our mail left with just any neighbour, as there are people in the neighbourhood that are of questionable honesty and integrity,.

Also, we don't want to end up being an ad hoc post office for the street when I am working nights.

Our postman has left a 'Something For You (but I haven't actually got it with me)' card on numerous occasions when we have been home, and has come up with some incredibly imaginative answers as to why he hasn't actually got the item with him. At least the item is (hopefully) secure in the delivery office when this does happen. Heaven only knows where our mail will end up if they are given the option to deliver it wherever they think fit.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

You have acknowledged Royal Mail's many and varied weaknesses, and it is comforting to know that you get the same meaningless assurances from them about improving their service that we get when we can actually get through to someone to make a complaint.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: