

Additional comments:

RM already charges enough for its services, and not it wants individuals to assume responsibility for a service which has already been paid for by the sender!

Unfortunately, there are too many untrustworthy people who would not pass on the item, or claim complete lack of knowledge of the receipt.

What about people living in flats who accept neighbours' post? Does this make them a depot during certain periods of the year, when neighbours are out and they happen to be in.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO.

If RM is given approval, it should be assumed that people do not want to opt in, and no Delivery to Neighbour service should be provided until RM has received a written request together with proof of identification for the service to be initiated.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**