

**Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

I am against this scheme for various reasons.

We work from home and don't want to become our street's parcel depot just because everyone else works outside the home. Often, neighbours do not collect their parcels from other delivery services - or bring ours - for several days, which is inconvenient.

It's very unfair to have to display a sticker in order to opt out. Unless you explain your good reasons to every neighbour (which they may or may not understand), some people will wrongly assume you're unsociable and unhelpful.

Royal Mail are taking advantage of people's human need to "be seen to be nice" by others. If you display the sticker this marks you out as un-neighbourly, even if you have some other valid reason to opt out.

There should NOT be a forced choice between two unwanted options of either 1) having to look after other people's parcels or 2) a publicly visible label on your household which could affect your relationships with neighbours.

The system should absolutely be "opt in" or there should be some invisible way of opting out, such as a computerised list that the postman/woman takes on their round.

On any street where most people are out at work, by far the largest burden will fall to the few who are in. If someone is at home in 1 out of 10 homes, they'd have 10 people's parcels to take in. This system is unreasonable, and even patronising, as it assumes our time is less valuable than that of people who work outside the home.

It's not a "two way thing" because of course those people who are usually out will never be there to collect other people's post, whereas those at home will always be getting other people's.

Most media has concentrated on the idea that opting out depends on "whether you trust your neighbours". However this is a false assumption, as there are many other reasons why people might not want this service, even if they trust their neighbours.

**Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**