

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, not without much more clarification. We have had high value items left by Royal Mail with neighbours who have subsequently denied they have received these items. When this has happened the companies we have bought these items from have always given a replacement. However, it is not clear from Royal Mail how this would be dealt with under the new arrangement - surely by giving our consent we are negating likelihood of such incidents being looked upon favourably by the seller? I know we could get a sticker but we live in a block of flats and I don't think we have the right to deny all the people who live in the block access to the scheme - and even if we asked what if half agreed and half didn't?

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval