

Additional comments:

Living in a high density student area we already have problems with deliveries. We would not trust our student neighbours with our post, nor do we wish to be bothered with their post. They frequently have parcels and despite being in when the post arrives often don't answer the door. We are already inconvenienced by this and are fed up with it.

The main issue we suffer is 'you weren't in' cards being put through our door when we were in and the doorbell not rung.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No for the reasons giving above.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Reduction in the service from a central depot as we have in Bath. This will cause considerable inconvenience.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval