

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. Not unless it is an opt-IN system. We do not all live in Ambridge. In many neighbourhoods items would simply be stolen. In other situations it would lead to disputes as to whether a neighbour did indeed receive the item. In extreme cases, who would pay any legal fees?

I STRONGLY object to an opt-out system. Why should I sully my property with an increasingly tatty sticker (which would no doubt not be replaced by Royal Mail when it finally rots), which has the added bonus of advertising to my neighbours that perhaps I don't trust them?

An opt-out sticker will, in any case, be ignored. I have personal experience of "to be signed for" mail having been delivered to my address without a signature. I have absolutely no confidence that my wishes would be respected under an opt-out system.

5.3: This is misleading. Other couriers operate an opt-in system on a case-by-case basis (ie written instructions on the order form); they do not leave items willy nilly throughout the neighbourhood.

If this rolls out, I will in future deal only with companies which do not ruse Royal Mail as their courier..

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval