

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. At the moment most companies ask if a parcel can be left in a nominated safe in a safe place or nominated neighbour. The proposed change removes that option, which I think works well as I do have 'a safe place'. I do not wish to bother my neighbours or be bothered by them. I also do not wish to have to display a sticky sticker on my property.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Not all neighbours are reliable and I do not necessarily want my neighbours to know who I shop with or receive mail from. I think there is a risk of identity theft as well.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

I think the current flexible system works well. I do not think we should be automatically opted in to any change