

Additional comments:

I do not agree with private mail being left at an unsecure address- as far as I am concerned, it is Royal Mail's responsibility to look after mail and if it cannot be delivered I would like it to be returned to the delivery office, where it is secure and still within Royal Mail's care. This leaves a trail that if something goes missing can be followed without introducing further potential weak points.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. Royal Mail is a service that is paid for to deliver to one address- the intended recipient. Unfortunately, not everyone in the world is honest and trustworthy, which this service heavily relies on.

Mail should be delivered in a secure fashion- this introduces a weak point. Should mail go missing, there is no obvious path to trace this.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and appro