

Additional comments:

Scheme should be opt-in not opt-out, presumption for those unable to opt-out including the disabled (blind etc especially with leaflets notice)

The compulsory displaying of an unsightly sticker to opt-out where as it should be displayed to opt-in.

Delivery to a neighbour does not allow specification of which neighbour with the possibility of friction through disputes and items going to those neighbours.

Greater potential for postal/consumer fraud, mis-identified as not received items.

Possible breaches of privacy with re-direct items, especially of a very personal nature.

Greatly increase workload of `postmen` in attempting to deliver items to original recipient and then neighbour.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

Insufficient time for general public to respond due to lack of detail of scheme to each household.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

As above.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: