

Additional comments:

I only received a leaflet about the proposal from Royal Mail today. It did not mention your consultation, which I only found out about from the Royal Mail's website. This is two days before the consultation closes which does not allow time for proper consideration. It is also during the holiday period when many people will be away and unable to respond. This is not appropriate for a major change of this nature.

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No - I would not want items delivered to a neighbour because (a) I sometimes receive large envelopes of confidential material and it is not appropriate that these should be in the hands of a third party and (b) when I collect from the Royal Mail office I know the opening times but I cannot guarantee when neighbours will be in, so there could be a delay before I receive my mail.

I do not consider that the proposed opt-out sticker is a good solution because (a) it could encourage potential burglars (I do not receive items that are valuable but this could, in theory, be a reason why someone would opt out of the scheme) and (b) the visual effect of stickers.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

What would be the position if a neighbour accepted an item but lost or damaged it? Would they bear personal responsibility?

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

It is unclear to me whether an opt in sticker has been considered instead of the opt out sticker. I think this would be a better compromise.

It is unclear what publicity this proposal has received - please see my additional comments above.