

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Absolutely not. Ofcom should not grant approval to Royal Mail to roll out this scheme.

The purpose of a mail system is to ensure the safe transport of mail items between a sender and a receiver, neither part is entering into a contract with any third parties in order to ensure the mail items entrusted to Royal Mail are delivered.

I am not employed, associated or willing participant in any mail delivery schemes that Royal Mail may envision, specially if it is intended that I should hold mail for others free of charge in order to allow Royal Mail to balance its own budget. This presumption could not be more offensive.

I won't even try to elucidate how the trials were carried out, and how such high level of complaint approval was reached (99%! Really?).

One of my neighbours makes my life a misery due to constant noise, another one is somebody I don't know because the flat has a high turnaround since it is let to many different people for short periods of time, another one of my neighbours is elderly and struggles to walk, I am sure many people in Britain have a least one neighbour that for one reason or another would not be a desirable repository of somebody else's mail, but Royal Mail is intent in allowing those people to handle mail (no background checks, no consideration to privacy or identity theft).

Sometimes I really wonder if Royal Mail, and by extension Ofcom, care at all about the daily problems the British public have to endure.

You simply are deciding to place an additional burden on people around the UK, a burden we didn't ask for, all for the benefit of Royal Mail's bottom line.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The thing that baffles me the most is the assumption that delivering mail to a neighbour is nothing less than a nuisance and unwelcomed inconvenience.

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

Not really, the whole thing (petition and suggested approval) is a complete disgrace.

I object to this proposal in the strongest possible terms