

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes, but only as an opt-in, not opt-out service.  
Vulnerable people may be unable to opt out.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

There is a risk that valuable packages may be delivered to neighbours who are hostile to the recipient.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

See answer to Question 1.