

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes, but on very strict terms. For example, the Delivery Neighbour Service should only be applied where prior written consent from both neighbours has been given. Secondly, the neighbours who agree to this must also have the option of withdrawing consent e.g. if their neighbour has moved away etc.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

It is certainly possible that in very remote areas, the nearest 'neighbour' may in fact be miles away - sensible alternatives must be offered in such cases (e.g. leaving parcels at the local community centre/church etc, with prior consent).

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

No.