

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No - After many issues over many years I can safely say I cannot stand my neighbour and only talk if we have to. I cannot emphasise enough how much I do not trust her or her family to pass on my mail to me, or if she did, unopened.

We have to be so careful of fraud and this, I believe, would give rise to increased amounts of fraud, both in theft of actual mail and also the personal details they could steal.

When I use other delivery services I usually have the option to select where it is left, ie the number of the neighbour on my other side who I would trust implicitly. As inconvenient as it is, I would much rather trudge to the local delivery office than wonder if my neighbour was steaming open my mail.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: