

### **Additional comments:**

The proposal is a cost saving exercise which shows no regard for confidentiality

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Regarding the provisions for opt out.

Not as their leaflet (RMDTNE1) proposes. This leaflet was recently circulated to me with the following content ... the 'Not for you' exceptions.

The 'Not for you' exceptions are such that they expose people who do not want to participate as non participants. This should be a private matter but the offer / use of an identifying sticker for the letter box tells all and sundry that the resident has a problem with his / her neighbours.

Now that may not be the fault of the resident, the neighbour could be outright anti-social, but that still leaves an element of character doubt.

And then, how do they indicate a neighbour they would take in mail for as opposed to one they wouldn't .... by putting the sticker on one or the other sides of the letter box? That would be even more provocative.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

The above is my main concern

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

See box 1