

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO. the existing system is well understood and works well. So why involve a 3rd party such as a neighbour.

Royal Mail might consider training their delivery people to allow customers time to answer the door and accept delivery of items.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: