

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No.

Royal Mail should deliver only to the name and address on the letter / parcel.

I do not think the survey was comprehensive enough. I have spoken to neighbours in LS8, friends in LS7, OL15 and CH5 and family in S5 and none were consulted on this change.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Who will intervene in disputes between people who have received cards and neighbours who deny receiving packages? Will Royal Mail leave it to the police? I don't think it's technically theft if Royal Mail have given a package to the wrong person. It will promote poor neighbour relations if the original addressee cannot retrieve their packages. I've only just managed to stop Royal Mail putting packages in my bins instead of taking them back to the depot.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**