

Additional comments:

re-submission

that whole business has been obviously REALLY CARELESS of you, and will have reduced the response, especially over the summer. It becomes difficult to have confidence that such a process will produce anything meaningful...

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO, because I think it is a fundamental downgrading of the postal service, with specific reference to the confidentiality of mail. I also believe [not 'fear', but 'believe' based on previous experience] that the quality of service to those who opt out of the scheme will decline still further from the current level.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

I'm self-employed and use Royal Mail for important communications which otherwise would have to be made hand-to-hand. As well as opting out of the service, which I will do although it will make me seem antisocial, this will also oblige me to send one of my major post items of the year, which currently goes out as Recorded Signed-For, as Special Delivery, which will cost me *considerably* more - BY A FACTOR OF NEARLY FOUR TIMES THE PREVIOUS PRICE.

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

no