

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No as I live in Scotland we have lots of tenement properties and you’re lucky if you even know your neighbour I have been in my house for over 8yrs and wouldn’t want my neighbours to take my mail in or I wouldn’t want to take threes in that’s what Royal Mail does they deliver it to the customer named on the address

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Yes who is responsible when mail goes missing who do we sue Royal Mail or the neighbour this is a cheap tactic by Royal Mail to bump up there delivery rates they must think most of their customers are fools it’s a bad idea driven by a culture of fake charts and spread sheets it must be stopped

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No but my only hope is this idea has lots of protection for the customer built in as for myself if my mail does vanish its Royal Mail will be the first person I will instruct my solicitor to claim from