

Additional comments:

Royal Mail should be developing a safe-drop facility for households or lockers in local areas, rather than passing letters onto strangers, whether neighbours or not. This breaks the trust that a sender has that their letter will only be received by the intended person.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. This service should be on an opt-in basis only.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: