

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. Post once sent has been entrusted to the Royal Mail, which should be responsible for delivering it to the person to whom it is addressed. To deliver it to a neighbour, with no knowledge as to whether this is a safe place, is to fail in this responsibility. What would happen if the parcel was lost, damaged or retained by the neighbour? Is it the responsibility of the person to whom the parcel was addressed to take action to recover it?

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: