

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. In my opinion this is a terrible idea for the following reasons:- 1) Post is private and personal to the recipient. Neighbours would have access to my personal information. 2) The sender is paying for a service to deliver items to a name recipient. 3) I object to being asked to display a sticker to opt out of the service. This is an unreliable method and intrusive. 4) It is inconvenient to disturb my neighbours and we do not know when they will be in to collect our packages from them. The delivery office has published opening hours so you know when you can collect. 5) Not everyone gets on with their neighbours or has the relationship where they can pop round uninvited 6) The communication about this proposal has been appalling. I only found out about it today by chance. 7) If the Royal Mail wishes to introduce this service it should be on the basis of those who wish to participate positively opting in.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: