

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I believe that this will lead to an increase in mail thefts. Also will it be given to direct next door neighbours or someone who happens to be at home regardless of where they live in the same road or maybe in the next road. If permission is granted will Royal Mail give customers compensation in cases of where the neighbour denies receiving the parcel. Royal Mails prices are high enough as it is so therefore it should provide the service customers are paying for.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The impact of sellers who will definitely lose out financially if this goes ahead.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: