

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I think that it is wrong that any of my neighbours should be troubled twice on my behalf when the postman asks them to hold my parcel and then when I attempt to collect. Also most of my neighbours work daily and therefore I will be disturbing them in the evening. If indeed they are home in which case I may have to keep visiting their home on more than one attempt in order to retrieve my item. As I usually receive many packages mail order I feel that this will be extremely inconvenient to myself and annoying to my neighbours.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: