

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Although Royal Mail will retain responsibility for my mail until I receive it. It will be a case of one persons word against another if I do not get my mail. Not all of my neighbours are trustworthy, and it could come down to the postman saying he left the package with a certain neighbour and that neighbour denying it was left with them

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Confidential items could be left with a neighbour and this could cause long term problems for some people with disabilities that are not obvious

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

no