

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No Royal Mail should not be granted this approval. In my case I live in a large apartment complex. Many of neighbouring flats are used as serviced apartments or short lets where occupants change every few weeks or days. I cannot trust such strangers with my items.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

This rollout will increase identity theft in UK. Already identity theft is on the rise due to royal mail redirection service. Can royal mail ensure my neighbours will not use my mail for stealing my identity?

Also there are flows with the opt-out sticker system. Consider I am on holiday and opt-out sticker is displayed on my mailbox. A neighbour can easily remove the sticker, get hold of my mail and use it for ID theft while I am away.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No