

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. I have an existing issue with my neighbour and parcels being damaged, mislaid etc. I would never choice to leave a parcel with them. The alternative of displaying a sticker on my door is likely to antagonise the situation further. They would see it as me publicly declaring my mistrust.

The current proposal leaves no option that would not cause future disputes between neighbours.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

The potential for inflaming existing conflict between neighbours has clearly not be carefully considered. There are no options to opt out without a public display in the form of a sticker. Neither has the concern that a public display in the form of a sticker in antagonising neighbours been addressed

There is no guidance regarding this situation on the post office website or any of the printed material I have been provided with.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**