

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

no i dont. From the leaflet i got through my door they are saying that to opt out one has to send off for a sticker to put by their letter box. Firstly, it points you out to all the eighbours as being someone who doesnt want this. This could potentially cause bad relations because you may not want this but neighbours may think you are being awkward. Think of pensioners being bothered all day by parcels from folk out at work. They wont want to offend but may not want to do it really. They may feel bullied into this.

Also, if people have to display this sticker, some people like myself may take pride in the exterior of their house and may not want a sticker next to the letter box.

I am quite happy to walk to the delivery office and would rather do this than have the feeling like i owed the neighbours one/they have inconvenienced me.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Yes there are. Bad relations between neighbours due to people taking in parcels that they felt pressured into taking in. Also damage to parcels in the neighbours house who was doing them a favour. Also what if you dont get on with a neighbour and the post man as left your parcel at their house? The main one i can see is elderly people getting unnecessary stress from delivery people knocking on their doors asking them to take in parcels for people at work.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

If this is going ahead, the opt out should be more anonymous and not visible on a big sticker to all and sundry, perhaps on a hand held database the delivery man would have access to.

This way the person who wishes to opt out does not feel pressured in anyway and it will not sour neighbourly relations.