

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. I am a pensioner living in an area where many people are out all day. Already courier firms have tried to leave items with me for neighbours ; it is intrusive and an imposition. People turn up at any time to collect items , or do not bother at all , so I have refused to do this. Royal Mail are legally bound to deliver addressed mail to the correct address - this is just a way of setting up postal centres by using vulnerable people who are available because they are retired or at home for other reasons - don't we have the right to live undisturbed lives where our post is delivered to us ? I would much prefer to collect items from a post office than impose on a neighbour. Whatever happened to wilful delay ? Surely this scheme breaches The Royal Mail's delivery obligations.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**