

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I think it is simply a cost cutting exercise which will not work in all areas. I sincerely think that Royalmail has only seen pound signs and not thought this through. I have no choice at the moment but to live on a street where the majority of this towns drug users and dealers live, i most certainly do not trust any of my neighbours with the time of day and certainly not any packages i receive from ebay, amazon etc. The problems that will arise will be a logistical nightmare for Royalmail in certain areas; which will cost the service money, not save it.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

This idea is clearly in contravention of the mail services original contract. When i pay for an item to be sent, i agree a contract that means i can rest assured it will only be received by the person i am sending to. I do not want it going to anybody else AT ALL. Clearly the Royalmail do not want to accept their responsibilities and are using Ofcom as a scapegoat ready for when it all goes wrong.