

Additional comments:

Couldn't they set up 'Parcel Pubs' where parcels can be left securely at a local pub? This would allow parcel pick up all through the evening and without disturbing a neighbour or having to wait for the neighbour to be in to pick up the parcel. Pubs could sign up to participate and people could put a sticker on their door with the name of the pub that parcels can be delivered to? It could be for a small pick up cost, less than the post office's £1.50, or free if you buy a drink! The pub might see increased revenue and community involvement.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, not in it's current form. I feel the scheme should be an 'opt in' scheme, or if it's 'opt out' it should not require a sticker to be displayed, there should be some other system.

I think it should be opt in and the sticker should have a space for noting which neighbour is the preferred receiver for the parcel. Or indeed if the household would prefer their parcels left at the local post office for collection instead, that would be helpful.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

I didn't see much on dispute resolution if a red card says a parcel is left with a neighbour but the neighbour claims (or indeed actually) not to have received the parcel.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: