

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

If the consequences below are addressed, yes

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

I live in a first floor flat and my post box is part of the communal area governed by a tenancy agreement which states that I may not 'display personal items or adapt the area in any way' I have checked with the Property Management Company and they have confirmed I am not permitted to display a sticker anywhere in the communal areas.  
Customers like me who want to opt out need an alternative, surely Royal Mail can keep a list of properties which have opted out?

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**