

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. It should be an opt-in scheme. The opt-out sticker means that the neighbours might take offense, assuming we are opting out because we don't trust them. It's not good for neighbour relations. There are many reasons why we would want to opt out, but don't want to cause insult to anyone.

I'd be concerned about taking responsibility for other peoples parcels, and disagreements which might arise if an item is broken or damaged and they blame us.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: