

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. The requirement to opt OUT of such a scheme is ludicrous and unworkable for many.

1) a sticker advertises to one's neighbours that one does not trust them - not very helpful - and will decay over time.

2) It will also incur printing and possibly postage costs for Royal Mail, which will be ongoing due to address changes and decay etc.

3) *Which* neighbours? Some may not *want* to receive parcels, some may be perfectly happy to do so.

4) At present, I can collect parcels at my convenience from the sorting office, which has reasonable hours. Or I can arrange redelivery at a time to suit. I cannot, however, ensure my neighbours (again, *which* neighbours) are available to be collected from at a time when I'm available to collect.

5) What about those of us who do the majority of our shopping online? Or close to Christmas and other gift-giving holidays? I don't want to burden my neighbours with dozens of parcels, and I don't want to have a porch full of *their* parcels either!

6) Can you opt out of being a *recipient* neighbour if you don't want to hold parcels for neighbours?

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval: