

**Additional comments:**

The only way the introduction of this system could be acceptable would be if it was an opt-IN system. An opt-out system CANNOT be allowed.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. It is quite unacceptable to impose on strangers the responsibility of delivery/collection of each others mail. It will lead to domestic disharmony if things are not available, leaves people open to possible accusations of theft, will delay the receipt of important packages and could cause distress and difficulties where tensions already exist. The delivery of the Royal Mail is the job of the Royal Mail and must not be offloaded onto untrained, unmonitored, unpaid and probably unwilling "volunteers".

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:****Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**