

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not as presently proposed, see below.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No way to specify WHICH neighbours it would be best to try leaving an item with - ones I know are likely to be in when the postman calls and also when I return - and any to specifically avoid.

Putting a visible sticker on a letter box to indicate a preference (whichever way) is a major invasion of privacy as well as likely to be open to abuse (removing stickers from other people's letter boxes). The Royal Mail should hold this information securely such as giving their postmen a smart phone with the details for their round stored on it.

Liability for non-delivery, damage, etc. should remain with the Royal Mail until the intended recipient actually collects the item.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: