

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I do not agree. If this system is to be introduced then it should be an opt-in basis rather than an opt-out. Whilst I can see benefits for some in this system, it has to be optional. I would certainly reconsider using Royal Mail when sending items if I was aware they could be left with someone other than the intended recipient. This is a ludicrous proposal and will see the demise of Royal Mail in favour of other providers of similar services.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: