

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes, I do believe that many people will welcome this initiative. However, rather than opt out I believe it should be opt into the service. I do have concerns however that this is not so much about customer convenience but rather saving money on the part of RM.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Neighbours whom people do not get along with or do not trust would be an issue. Liability for items which are 'misplaced' or damaged by a neighbour would be a concern. Personal mail being delivered to a neighbour as well. Issues of opt out stickers prompting postman to simply not even bother knocking on your door. Continually being asked to take neighbours mail if in during the day - such as the elderly. People living in areas where neighbours are transient and continually changing.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: