

### **Additional comments:**

I believe the idea of delivering items to neighbours is probably a good idea for most people. I also note there is an opt-out facility. In my own case, however, I feel that the proposed system has two significant, and avoidable, deficiencies.

My house is a Category A listed building. This means that the display of the proposed sticker is, at best, complicated, and for my own property, impossible.

The other thing about my property which makes the system worse for myself (regardless of the listed building aspect), is that I live just four buildings away from the Royal Mail depot. I would welcome the new system having a better way for my address to opt out without a sticker requirement. Not automatically including addresses very close to depots would also be welcome.

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Yes, please see response in &quot;Additional comments&quot; above.

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Yes, please see response in &quot;Additional comments&quot; above.